



SuperNova International Inc

DAMAGE / DEFECT REPORT

At SuperNova, we strive to provide you with excellent products and services, we are sorry you had difficulty with your recent order. Please complete this simple form and we will be happy to take care of this issue for you as soon as possible.

Ordered from (choose one):

Michigan Warehouse Georgia Warehouse

Requesting (choose one):

Replacement Discount

Company Name

Company Phone & Fax

Company Address

Order Number

Received Date

Signature of Inspector

Date

Container # on Label

A complete defect report must include pictures and must be received by our claims department before claim is processed.

By mail:

Attn.: Claims Dept
SuperNova International
1709 Thompson St #311
Lansing, MI 48906

Attn.: Claims Dept
Fax: 877-405-6128

Attn.: Claims Dept
E-mail: admin@supernovaintl.com

Was there noticeable damage to the crate or outer packing materials?: Yes No

Diagram and/or Description of Problem:

Date problem was noticed: _____

OFFICE USE ONLY:

Defect Code _____

Factory Container _____

Date Subm _____

Determined Cause Code _____

Trucking Co# _____

Damages _____